

CAMPUS CENTERS AND SERVICES

CENTERS AND PROGRAMS

AUXILIARY SERVICES

Contact: Jonas Macapinlac, Interim Director of Auxiliary Services
Tel: (671) 735-2944 | **Email:** jmac@triton.uog.edu

Triton Store and Gift Shop

Location: Student Services Center
Tel: (671) 735-2931 | **Website:** www.tritonstore.gu

The University of Guam Triton Store and Gift Shop is conveniently located in the Student Services Center and is open to the University community as well as the public. It carries textbooks, instructional materials, trade books, dictionaries, reference books, and school/office supplies. A variety of sundries, snacks, and beverages are available as well as gift items and quality clothing bearing the UOG logo.

Food and Beverage Services

Food trucks and food vendors are available to serve the campus community with meals and cold beverages at reasonable prices. Food trucks are located in the center courtyard across from the RFK Library and are open for lunch to the general public Monday through Thursday. Food vendors are located at the School of Health building and the School of Business & Public Administration building and are also open to the general public Monday through Friday.

Post Office - UOG Station

Location: Student Services Center
Hours: 7:30 a.m. – 3 p.m, Monday – Friday

The Post Office at UOG Station provides postal services to the students living in the dorms and the University community. It is also open to the general public.

CALVO FIELD HOUSE

Contact: Doug Palmer, Athletics Director
Tel: (671) 735-2861/2 | **Email:** palmerd@triton.uog.edu
Website: www.uog.edu/athletics/calvo-field-house

The University of Guam Calvo Field House was originally developed to provide UOG students with a site to expand their knowledge and skills in the areas of health and physical education. This concept eventually broadened to allow the Calvo Field House to be used alternately as a community center for sports and recreational use as well as a concert and performance hall and convention center.

The facility hosts intramural sports, varsity sports competitions, and physical education and recreation classes in a newly renovated Triton Fitness Center with locker rooms and restroom facilities.

For the island as a whole, the facility offers a unique venue for events never before economically or practically feasible. Comprising an area of 70,500 square feet, the Calvo Field House can accommodate more than 2,700 people for basketball and volleyball games and approximately 3,100 people for concerts, mixed martial arts and boxing matches, graduation ceremonies, and other events.

The Calvo Field House also houses program and administration offices for the University, including the Office of Admissions & Records, the Financial Aid Office, and the TRiO Program offices.

CENTER FOR ENTREPRENEURSHIP & INNOVATION

Location: Jesus & Eugenia Leon Guerrero Business & Public Administration Building, 2nd Floor
Email: c4ei@triton.uog.edu



iTunes: <https://podcasts.apple.com/au/podcast/getbizyid1451570230>

YouTube: <https://www.youtube.com/channel/UCCYLziip0SHgjtXB4cDEOjQ>

Facebook and Instagram: @uogc4ei

The Center for Entrepreneurship & Innovation was developed through a partnership with the Bank of Hawaii Foundation and the University of Guam School of Business & Public Administration. Launched in April 2016 with four years of initial funding from the Bank of Hawaii Foundation, the Center for Entrepreneurship & Innovation (C4EI) was launched. The C4EI was designed as an interactive learning laboratory that brings students' business ideas to life and nurtures growth from concept to launch and beyond.

As part of students' curricular and co-curricular activities, the C4EI serves as a gathering place for students to share business concepts and to explore the feasibility of their potential business. The goal is to spur an entrepreneurial spirit within and among students of all academic fields, moving them past the initial stage of idea generation into the implementation of a successful and profitable company.

Students utilizing the center will benefit from existing resources. As a bridge from the start-up phase, the Guam Small Business Development Center will provide the long-term resources and support for students who have already launched their businesses. The added benefit is that students can remain plugged into both centers' networks for ongoing resources and support.

In addition, the C4EI hosts the SBPA Dean's Speaker Series and Entrepreneur Series. The series gives students the opportunity to connect with successful professionals from across different business disciplines. Through this partnership, students are also able to hear inspiring perspectives from local, national, and international guest speakers.

Follow the C4EI social media channels to access C4EI's offerings that include podcasts and announcements on training, seminars, and workshops.

COOPERATIVE EXTENSION & OUTREACH

Interim Associate Dean/Director: Peter R. Barcinas

Location: Agriculture & Life Sciences Building, Room 206

Tel: (671) 735-2000

Website: www.uog.edu/extension

The University of Guam Cooperative Extension & Outreach (CE&O), within the College of Natural & Applied Science (CNAS), enables the multicultural community of Guam to make more informed decisions through informal, non-formal, and self-directed programs and materials. Both in-person and online, research-based information is shared through education venues that allow citizens of Guam and the region to make decisions for their lives. Reciprocally, their needs are communicated to University professionals to answer questions through the research inquiry.

CE&O is part of a much larger family of 112 U.S. land-grant colleges and universities that share research, information, scientific breakthroughs, and best educational practices. CE&O receives a majority of its funding from the U.S. Department of Agriculture's National Institute of Food and Agriculture (NIFA), but faculty and staff are also active in attracting significant additional funding that is used for outreach, extension, and research efforts. This program is fully integrated with CNAS's Western Pacific Tropical Research Center, and builds partnerships with and provides service to other schools and colleges of UOG. In addition to extension education, CE&O faculty and staff also teach undergraduate and graduate classes.

CE&O has education and materials addressing a variety of issues, concerns, needs, and opportunities for Guam and the region. Subject matter includes livestock care; aquaculture; fruit and vegetable production; small-business development; community development; consumer skills for decision making; production agriculture methods; pest identification and treatment; food technology; food label development; nutrition education; healthy living across the lifespan; consumer horticulture; plant disease identification and management; agroforestry, native plants, soil science, and technology; sustainable agriculture issues; youth leadership development; and science and technology education, to name just a few topics with research-based



information for the public. Through four program areas — 4H Youth Development, Agriculture and Natural Resources, Consumer and Family Sciences/Community Nutrition, and Community Development — CE&O brings together the research and develops education programs and materials to address learner needs.

CE&O's mission is to bridge research to citizens to ensure healthy families, strong economic systems, and vibrant communities for Guam's future.

GLOBAL LEARNING & ENGAGEMENT

Location: Micronesia Area Research Center/Computer Center Building, 2nd Floor
Tel: (671) 735-2600/1 | **Email:** blasa7111@triton.uog.edu
Website: uog.edu/gle

The Global Learning & Engagement department, formerly Professional & International Programs, at the University of Guam responds to the educational and training needs of its dynamic and diverse constituencies. Through an array of comprehensive programs and services, GLE facilitates learning and workforce development in an environment of open access through lifelong educational opportunities.

Professional Development and Continuing Education

GLE helps to plan and provide many types of credit and non-credit continuing education programs to meet special interests within the community to continue learning. Courses may be offered during daytime or evening hours and can be taught on campus or at the workplace.

Courses and workshops are often a result of requests by individuals or groups within the community. The topics vary from job skills enhancement to personal enrichment interests. Various community education programs and seminars focus on social issues. Business, industry, and professional organizations provide special courses at UOG for their employees.

Self-paced courses are also available through GLE anytime, anywhere. All that is needed is a web-enabled computer and a desire to learn skills or update current skill sets that will assist you in your career. A team of online professionals are available for assistance as well as

educational textbooks to support the interactive learning experience.

AMA University Programs

GLE has partnered with the American Management Association (AMA) to offer more than 75 courses and five certificate programs for:

- Continuing education
- Professional and workforce development
- Business and industry training

GLE offers AMA curriculum delivered by experienced faculty that meets the needs of professionals who want the latest management thinking and best practices.

English Adventure Program

The English Adventure Program is a short-term English language learning program designed for travel agents, students from visiting schools, and visiting institutions that want to learn English while enjoying the wonders of Guam's tropical environment. The program offers a variety of packages catered to meet the needs of each individual group. Custom packages can focus on beginning, intermediate, or advanced English curriculum. Optional tours, sports, cultural activities, and recreational activities may also be provided.

English Language Institute

Location: Dean's Circle, English Language Institute Building
Tel: (671) 734-1233 | : elienglish@triton.uog.edu

The English Language Institute (ELI) at the University of Guam has offered classes in English as a Second Language since 1979 with the principle purpose of preparing students for university enrollment.

Programs are offered throughout the year. Students attend daily classes to improve writing skills, conversation and listening skills, reading comprehension, and study skills and to ultimately gain confidence using English.

The ELI welcomes all individuals regardless of national origin who have completed secondary education and who are at least 18 years of age. No previous knowledge of English is necessary.



The ELI faculty have extensive teaching experience and training in Teaching English as a Second Language. In addition, both teachers and staff have international teaching and work experience.

REGIONAL CENTER FOR PUBLIC POLICY

Location: Jesus & Eugenia Leon Guerrero Business & Public Administration Building, Room 138
Tel: (671) 735-2501 | **Email:** rcpp@triton.uog.edu
Website: www.uog.edu/rcpp

The University of Guam Regional Center for Public Policy (RCPP) under the School of Business and Public Administration was launched in November 2016. Its mission is to innovate and improve governance, leadership, and public policy for the people and institutions of Guam, the Asia-Pacific region, and the world. Through education, research, professional development, and public service, RCPP will serve as the premier catalyst for excellence and a repository of indigenously relevant knowledge.

Pacific Center for Economic Initiatives

Location: Jesus & Eugenia Leon Guerrero Business & Public Administration Building
Email: atsantos@triton.uog.edu

The University of Guam Pacific Center for Economic Initiatives (PCEI) under the Regional Center for Public Policy exists to help build local entrepreneurial capacity and local information resource capacity as part of its comprehensive approach toward entrepreneurship and economic development on Guam. UOG PCEI is aligned with the University's land-grant outreach mission to support economic development on Guam and in the neighboring region. In partnership with the Pacific Islands Small Business Development Center Network and housed within UOG's School of Business & Public Administration, UOG PCEI serves as a reservoir for resource experts of technical assistance for small-business planning initiatives, local relevant market and industry information for industry development, and readily accessible information through its resource database.

GUAM PROCUREMENT TECHNICAL ASSISTANCE CENTER

Location: Jesus & Eugenia Leon Guerrero Business & Public Administration Building, Rooms 116–117
Satellite Offices: Bank of Guam, East-West Center, Upper Tumon

Guam Economic Development Authority, ITC Building, Tamuning
Tel: (671) 735-2552 | **Email:** boris@guamptac.com, admin@guamptac.com
Website: www.guamptac.com

The Guam Procurement Technical Assistance Center under the School of Business & Public Administration provides services needed to ensure that Guam businesses are competitive in the local and federal marketplace.

Businesses pursuing opportunities with the Department of Defense, federal agencies, the local government, or government prime contractors can avail of PTAC's wide range of free services, including one-on-one counseling sessions, group workshops, seminars, and matchmaking events.

Guam PTAC's mission is threefold:

1. To support overall national security by ensuring a broad base of capable suppliers for the defense industry and other agencies, enhancing competition and ensuring that government agencies realize the best value for their procurement dollars.
2. To improve Guam's economy by helping businesses successfully compete for government contracts, thereby creating and retaining jobs and bringing other economic benefits to the communities.
3. To support government agency efforts to meet their mandated small-business goals for contracting dollars.

Guam PTAC was established on Oct. 1, 2008, and is funded in part through a cooperative agreement with the Defense Logistics Agency.

ISLA CENTER FOR THE ARTS

Location: Dean's Circle, Houses #14 and #15
Tel: (671) 735-2965 | **Email:** islacenter@gmail.com
Website: www.uog.edu/isla



Gallery hours: 10 a.m. – 5 p.m., Monday – Friday and 10 a.m. – 2 p.m., Saturday

The mission of Isla Center for the Arts is to provide specialized programs in the arts that are not otherwise available to the community of Guam due to its isolated geographic location. The focus of Isla's programs is two-fold: to conserve and promote the indigenous arts of the Pacific area and to serve as a source for a broad understanding of Western thought and civilization.

Programming at Isla includes an annual series of exhibitions, free of charge, that emphasize the arts of the Pacific region as well as those of the Western world. Isla houses a permanent collection of more than 500 objects, including European and Japanese prints. The highlight of the collection is the array of objects that represent the sculptural and weaving traditions of the Micronesian region. Objects in the permanent collection are available for research upon request.

Isla serves students ranging from elementary through University levels, local artists, the Guam public, and visitors to Guam. Isla's broad range of programming attracts approximately 5,000 patrons annually.

Isla is under the umbrella of the Division of Communication, Media, and Fine Arts of the University of Guam's College of Liberal Arts and Social Sciences. Funding for Isla's programs comes from corporate and private donations as well as the annual Ceramic Celebration and Art-a-thon campaigns.

To view previous exhibitions, visit the [website](#).

OFFICE OF INFORMATION TECHNOLOGY

Location: Micronesian Area Research Center / Computer Center Building
Tel: (671) 735-2640 | **Email:** helpdesk@triton.uog.edu

The Office of Information Technology provides and supports a wide variety of academic, instructional, research-related, and administrative services by managing computer labs and overseeing campus networking and internet connectivity. Consistent with the regional role of the University, the office also provides technical support and services to various public agencies as needed.

The campus network is supported by a 10GB backbone with redundant internet access. Network access is provided through monitored hardware ports and Wi-Fi access points. Through the campus network, authorized University users can access the Internet 2 using the GOREX (Guam Open Research and Education eXchange) link with the University of Hawaii. The Internet 2 provides high-speed data transfer between institutions and direct access to supported content delivery networks. UOG campus network is also an EduRoam participant. This membership allows visiting users from other educational institutions or research partners to access the campus network using their home institutional network credentials.

The Office of Information Technology-supported labs are equipped with networked microcomputers and printers. Most workstations include multimedia systems, productivity software, including statistical analysis packages and compilers, and Internet access.

Computer labs are located at:

- School of Business & Public Administration: Various locations
- College of Natural & Applied Sciences: Computer Science Program lab in Annex/Warehouse B
- College of Liberal Arts & Social Sciences: Division of English and Applied Linguistics lab; Division of Humanities Digital Language Laboratory for Modern Language Instruction
- School of Education: Various locations

PACIFIC ISLANDS SMALL BUSINESS DEVELOPMENT CENTER NETWORK / GUAM SMALL BUSINESS DEVELOPMENT CENTER

Location: Jesus & Eugenia Leon Guerrero Business & Public Administration Building, Room 148
Tel: (671) 735-2590
Email: sbdc@pacificsbdc.com
Website: www.pacificsbdc.com

The Pacific Islands Small Business Development Center Network (PISBDCN) is a part of the University of Guam School of Business & Public Administration. It was established to coordinate resources from the University of Guam, the local government, the federal government,



and the private sector to provide high-quality business and economic development assistance to existing and prospective small businesses.

PISBDCN contracts with local agencies to establish service centers that provide high-quality management and technical assistance to current and potential small-business owners. Assistance is provided through counseling programs, training programs, business and economic information programs, women in business and other minority programs, veterans programs, village outreach programs, a capital formation advisory service program, a business assistance center program, and an international trade program.

Existing service centers under the PISBDCN include the Guam Small Business Development Center (SBDC) and SBDCs in Chuuk, Kosrae, Yap, Pohnpei, Palau, and the Northern Mariana Islands. Advisors within these service centers provide direct assistance and coordinate the client's utilization of all of the center's resources. The counseling program offers free and confidential one-to-one assistance that incorporates the expertise available within its own staff, augmented by faculty and students from affiliated institutions of higher learning and independent professionals. The counseling program provides comprehensive assistance in one or more of the following service areas: feasibility studies, market research, economic and business surveys, business plan development, loan preparation assistance, management, and marketing.

The training program sponsors a comprehensive list of high-quality workshops and conferences focused on business start-up, business plan writing, business management, human resources management, and marketing that are designed to enhance the skills and knowledge of existing and prospective small-business owners and their employees.

ROBERT F. KENNEDY MEMORIAL LIBRARY

Contact: Dr. Monique Carriveau Storie, Dean, University Libraries
Tel: 735-2331/2 | **Email:** mstorie@triton.uog.edu

Circulation Desk: (671) 735-2311 | **Reference Desk:** (671) 735-2341 | **Administration:** (671) 735-2331/2/3
Website: www.uog.edu/library

The Territorial College of Guam Library was founded in a World War II military Quonset hut in Mongmong in June 1952, the same year the Territorial College of Guam was established. The curriculum of the College was supported by the library's initial collection of 2,000 volumes consisting mainly of donations from the military and public libraries on Guam. Since then, the University of Guam Robert F. Kennedy (RFK) Memorial Library, housed in the Tan Siu Lin Building, has evolved into the largest library and research facility in the Micronesia region. The library provides 54,201 square feet of work and study area and is equipped with 400 reading seats, serving the University as well as the community of Guam.

The RFK Memorial Library is an academic component and the central library facility of the University. At present, it houses more than 98,059 print titles and 124,977 print holdings; 26,902 microfilm reels and 899,748 microfiche units; 1,527 print serial titles, 187,897 print serial issues; and 5,289 multimedia items. The Integrated Library System (ILS) was installed in January 2009, and SYMPHONY went live in February 2009. The library's online catalog, OCEAN, allows 24/7 access to students, faculty, staff, and other community and regional cardholders and enrollees to the library collection and electronic resources both on and off campus. Electronic database resources subscribed by and licensed to the Library cover a wide-range of subjects in full-text, peer-reviewed articles. New acquisitions and databases are selected regularly to enhance and support the academic quality of the University's class, research, and professional needs.

In September 2009, the Library received a three-year Federal National Leadership Grant from the Institute of Museum and Library Services for the "Information Literacy for Future Island Leaders" Project. In August 2010, the Graduate Research Center opened for service on the second floor of the library. Services available are large-screen computers with Internet and Microsoft Office; research assistance for graduate class assignments; research assistance for theses and special projects; and circulating copies of UOG theses and special projects, etc.

The RFK Memorial Library was designated a Selective Federal Depository in 1978 through the University's land-grant status. As one of the two selective depository libraries in the region, RFK Memorial Library receives 46% of U.S. government publications, many in electronic and Microform formats. The newly added Documents



Without Shelves program provides 24/7 access to more than 55,000 federal government documents in PDF full-text via the library's OCEAN online catalog.

Other special collections at the RFK Memorial Library include the Mobil East Asian Collection, the Thesis and Special Projects Collection, the Micronesia Resource File Collection, and the Reference Information File consisting of local and ephemeral materials of current interest. The East Asia Collection offers books and periodicals on the cultures, history, language, and societies of Japan, Korea, and China, including Taiwan and Hong Kong. Mobil Oil Guam established this collection with generous initial and continued support.

The Instructional Media Services within the Library serves student and faculty needs in audio-video duplication and video projects.

The RFK Memorial Library provides Interlibrary Loan services through OCLC, DOCLINE, and other means to UOG students, faculty, staff, administrators, and other library patrons in Guam, Micronesia, and the Western Pacific. Many items can be obtained cost-free, although there may be charges associated.

As a Resource Library of the National Network of Libraries of Medicine, Pacific Southwest Region, the RFK Memorial Library supports the Regional Medical Library (UCLA Louise M. Darling Biomedical Library) to fulfill the medical, health, and consumer health information requests from U.S. health professionals and from the general public in Guam, Micronesia, and the Western Pacific region. The program is coordinated by the National Library of Medicine in Bethesda, Md., and carried out through a nationwide network of health science libraries and information centers.

The RFK Memorial Library is open six days a week during the regular semesters. Hours are posted on the front entrance, Circulation Service Desk, Reference Service Desk, and other locations within the building. Hours vary during the interim and summer sessions.

The RFK Memorial Library is administered by the director. The Office of the Director for Learning Resources is located on the first floor of the Robert Kennedy Memorial Library building.

TELECOMMUNICATIONS & DISTANCE EDUCATION OPERATION

Location: Dean's Circle, House #6
Tel: (671) 735-2620
Help Desk: helpdesk@uog.edu
Moodle Help: moodlehelp@triton.uog.edu

The Telecommunication & Distance Education Operation (TADEO) under the Office of Information Technology is a member of the Micronesia High-Frequency/Single-Side Band radio (HF/SSB) network. TADEO provides voice communication to the Pacific Islands as a public service. The TADEO staff broadcast daily news and weather reports to the region. TADEO also serves as a radio contact point for outer-island search-and-rescue support and natural disaster communication.

TADEO offers videoconference services via the internet for the campus community. The TADEO staff assists various campus departments with video conference services for online collaboration, recruitment, and vendor demonstrations.

Center for Online Learning

The Center for Online Learning is a sub-unit under TADEO whose mission is to coordinate and promote distance education programs for local, military, and regional adult learners. These programs may lead to either a certificate in a specialized area or a college degree.

The center, in conjunction with TADEO staff, manages, monitors, and administers the Learning Management Software (LMS). The Center for Online Learning also provides training for faculty in the use of LMS and in the design and implementation of distance education course material. Lastly, the center monitors and maintains an electronic help desk for online users.

TRIO PROGRAMS

The Federal TRIO Programs are federal outreach and student services programs designed to identify and provide services for individuals from disadvantaged backgrounds. These programs are 100% federally funded through grants from the U.S. Department of Education. The University of Guam is a host institution to three out of the eight Federal TRIO Programs: Educational Talent Search, Student Support Services, and Upward Bound.



Educational Talent Search

Location: Calvo Field House, 2nd Floor

Tel: (671) 735-2246

Website: www.uog.edu/trio-program/educational-talent-search

Hours: 8 a.m. – Noon and 1 p.m. – 5 p.m., Monday – Friday

Educational Talent Search (ETS) serves 738 eligible Guam Department of Education middle and high school students to help them reach their academic potential. Participants must be first-generation college students and/or low-income based on the Federal Income Guidelines.

The free services for ETS students include:

- connections for academic tutoring;
- advice and assistance in secondary course selection;
- assistance in preparing for college entrance examinations and completing college admission applications;
- information on the full range of federal student financial aid programs and benefits;
- connections for financial and economic literacy service; and
- exposure to the campuses of institutions of higher education.

ETS also encourages persons who have not completed education programs at the secondary or postsecondary level to enter or re-enter and complete postsecondary education. Services are provided at the target schools and at the UOG campus.

Student Support Services

Location: Calvo Field House, 2nd Floor

Tel: (671) 735-2248 | **Fax:** (671) 734-7514

Website: www.uog.edu/trio-program/student-support-services

Hours: 8 a.m. – Noon and 1 p.m. – 5 p.m., Monday – Friday

Student Support Services (SSS) serves 160 students providing opportunities for academic development, assisting with basic college requirements, and motivating them toward the successful completion of their post-

secondary education. Participants must be first-generation college students, be low-income based on the Federal Income Guidelines, and/or be a student with a disability.

The free services for SSS students include:

- academic tutoring;
- advice and assistance in course selection;
- assistance in completing the FAFSA;
- career exploration activities;
- information on financial aid programs and benefits;
- guidance on financial and economic literacy, including financial planning;
- information on graduate and professional programs;
- Summer Bridge Program; and
- study skills workshops

Upward Bound

Location: Calvo Field House, 1st Floor (next to Fitness Center)

Tel: (671) 735-1991/2 | **Fax:** (671) 734-7514

Website: www.uog.edu/trio-program/upward-bound

Hours: 8 a.m. – Noon and 1 p.m. – 5 p.m., Monday – Friday; Saturdays by appointment

Upward Bound is a college preparation program that serves 103 eligible Guam Department of Education high school students. Participants must be first-generation college students, low-income based on the Federal Income Guidelines, and/ or at-risk due to lack of academic support. Eligible students from non-GDOE high schools may apply and are accepted on a space-available basis.

The free services for Upward Bound students include:

- biweekly afterschool tutoring;
- help with college and financial aid applications;
- career and college preparation activities;
- financial aid and financial literacy information and application assistance;
- off-island educational programs;
- summer program with GDOE high school credit;
- self-development activities, including field trips, study skills, and more



Services are provided at the target high schools and at the UOG campus.

